

iOS11

LOOK-IT CAMERA NEWS AND UPDATES (15122017)

Subject: iPhone iOS 11 compatibility fix with Look-It camera

Dear Valued LOOK-IT Customer,

An APP update is now available that will fix various issues regarding the compatibility of the LOOK-IT camera with the recent releases of iOS versions 11.0 through 11.2.1.

New and Improved Look-It features

Download the latest LOOK-IT app (ver 2.20.20) from the APPSTORE.

This app will help you update your LOOK-IT camera to the latest Firmware and allow you to use the latest features.

This new and improved application contains:

- The most recent firmware upgrade for the Look-It camera (ver 1.6)
 - o Will enable the automated tap on ALLOW on the Apple notification window upon Video launching (internally called 'paranormal activity')
 - o iOS11.2 fix for restoring communication for the timer, bitrate control and parking lines

- Some of the latest new features such as:
 - o F1 and F2 button of the remote control will now launch Apple Maps and Google Maps
 - o Extended video run time (tap the screen to add 30 seconds while streaming)

- New function buttons under **/My Camera/Camera Management** (formally Authorization)

Installing a new LOOK-IT camera

When you open the application for the first time, after login, you will be prompt to install a Camera in your account. This will launch a tutorial that will setup your new LOOK-IT camera and update it to the latest firmware.

Please read the step-by-step instructions carefully for a smooth setup process.

This process will take about 3 to 5 minutes and requires a Bluetooth connection.

When a LOOK-IT camera is present in your account

To update your LOOK-IT camera to the latest firmware (1.6)

- 1- Access your camera's management menu under **My Camera**, (click on your camera) then **Camera Management**.

You will see a list of menu items. The menu items will be grayed out until the connection to your LOOK-IT via Bluetooth Low Energy (BLE) is established (*)

- 2- To establish a connection, tap on any one of the menu items
- 3- You will be prompted to accept a pairing connection to the 'LW RVC ble' device.
 - Press 'Pair'
- 4- Once it is connected, the text of the menu items will turn blue in color
- 5- Choose the menu Option '**Update the Look-It camera's firmware**'
- 6- Wait a moment, the update will start after a few seconds, then a progress bar will appear.
 - i. The update will be over when the bar reaches 100%
 - ii. This usually takes about 3-5 minutes
 - iii. While the update is running, do not walk away with your smartphone from your camera or the communication will be lost and the update process will terminate.

* If the menu items cannot be activated and are staying grayed out, verify the following before returning to STEP 1 instructions again:

- Make sure your Bluetooth is switched ON in the Bluetooth settings of your iPhone
- With the Bluetooth ON, look at the list of devices below **MY DEVICES**
 - If you have a device called 'LW RVC ble', tap the ⓘ next to the device then click "forget this device".